KHUDIRAM BOSE CENTRAL COLLEGE 71/2A, BIDHAN SARANI, KOLKATA – 700006

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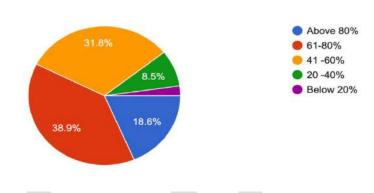
Report on

Students' Satisfaction Survey (SSS) – 2023 – 24 Conducted by Internal Quality Assurance Cell (IQAC) The SSS was conducted in online mode in the year 2023-24 for Semester 6 – the outgoing batch. The link was shared with the students of semester 6 and number of respondents were 355. As feedback was collected in Google Form the report was automatically generated. It was compiled by IQAC team and the report was generated.

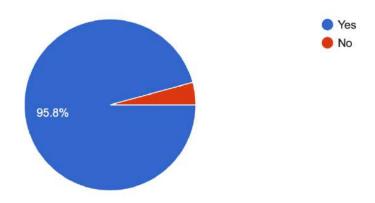
In this feedback there is scale of 1/2/3/4, where 4 = excellent, 3 =good, 2 = satisfactory and 1 = not satisfactory. Certain questions were incorporated in the feedback form that required qualitative response. These responses are also recorded.

In response to question 5a (Have you ever approached any of your teachers for Career Guidance and Assistance) question 5b (If YES, what type of response did you get?) was a descriptive response. Majority students gave affirmative feedback with responses like – supportive, very helpful, positive, guided us, etc. However, some students said they never approached any teacher.

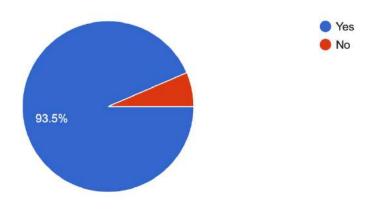
1. How frequently do you attend your classes 355 responses



2. Are your teachers available when you approach them during college working hours 355 responses

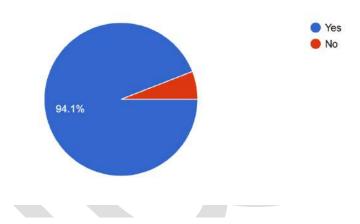


3. Do you find your classroom teaching interesting and easy to understand? 355 responses

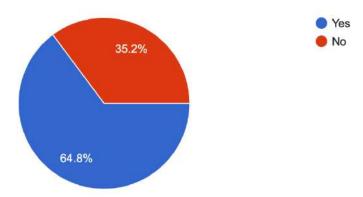


4. Do your teachers provide you with additional study material/notes and other learning inputs for clarity and understanding of the subject?

355 responses

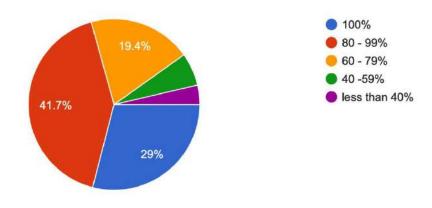


5a. Have you ever approached any of your teachers for Career Guidance and Assistance 355 responses

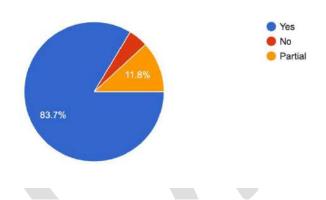


6.1 Extent of syllabi covered in the class

355 responses

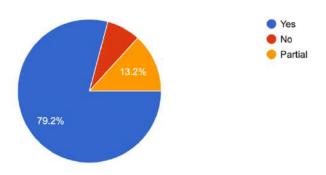


6.2 Was the department helpful in preparation of your project/tutorial work $_{\rm 355\,responses}$

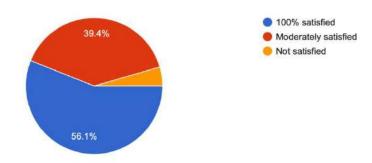


6.3 Are your teachers approachable in solving your problems both within and outside the classroom

355 responses

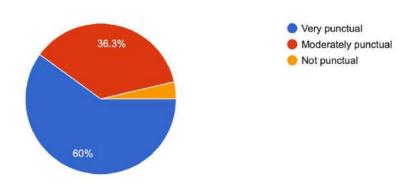


6.4 How satisfied are you with your Teaching Faculty 355 responses



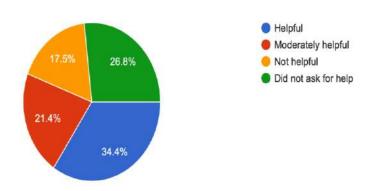
6.5 How punctual are your teachers

355 responses

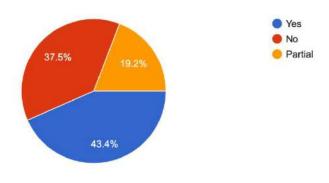


6.6 How far the College gymnasium and the instructor were helpful in guiding you to develop your health?

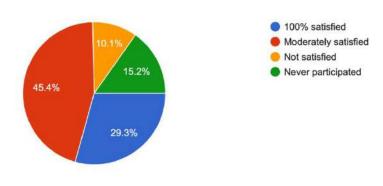
355 responses



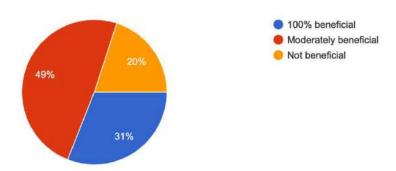
6.7 Have the programmes organized by the NCC and NSS of the College benefitted you? 355 responses



6.8 How satisfied are you with Publication Committee & Cultural Committee? 355 responses

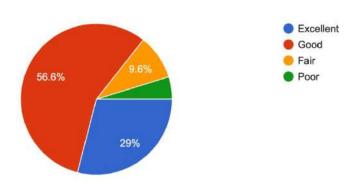


6.9 How beneficial is Career and Placement cell? 355 responses



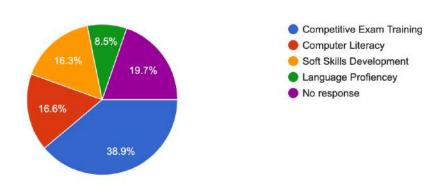
6.10 Overall learning environment

355 responses

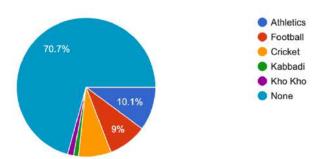


7. Apart from the syllabus, which programmes do you consider will help you to pursue your career after college?

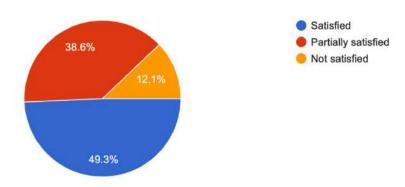
355 responses



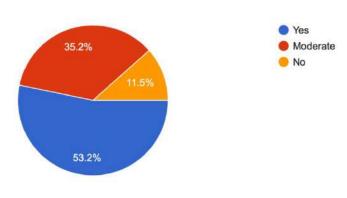
8. The College organizes Annual Sports and participates in different Government and CU Sports events. In which of the following have you participated at the College Level 355 responses



9. Collection of books, journals and reading material of the college Library ${\tt 355\,responses}$

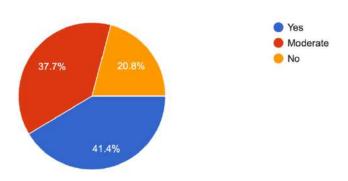


10. Are you satisfied with support and assistance of the Library Staff? 355 responses

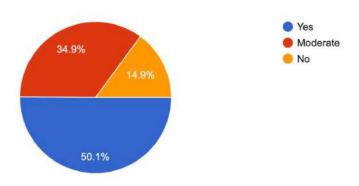


11. Are you satisfied with amenities assistance provided by college Physical Education and Sports department?

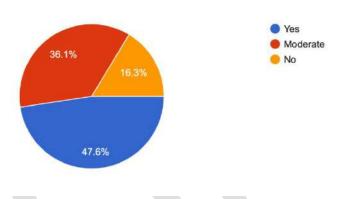
355 responses



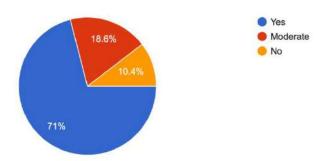
12. Are you satisfied with support and assistance of the College Office Staff? 355 responses



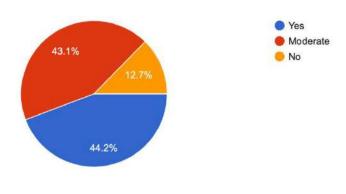
13. Are you satisfied with the work of the Internal Complaints Committee (ICC) of the College? 355 responses



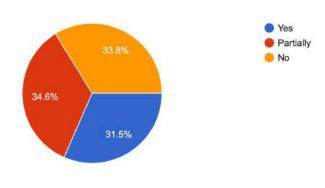
14. Are you satisfied with the work of the Anti ragging Cell of the College? 355 responses



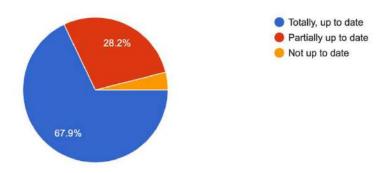
15. Are you satisfied with the work of the Grievance Redressal Cell of the College? 355 responses



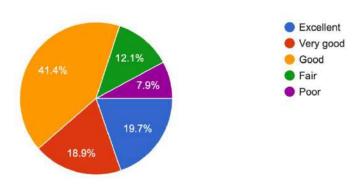
16. Is the quality of food in the College canteen up to your level of satisfaction? 355 responses



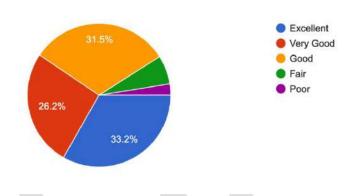
17. Whether the College Website is informative and up to date? 355 responses



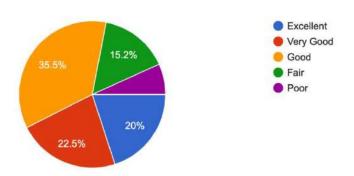
18. How would you rate Classroom and Infrastructure facilities? 355 responses



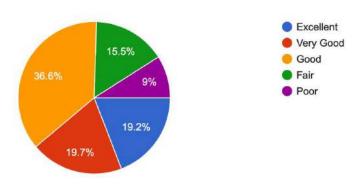
19. is the Drinking water facility up to the mark? 355 responses



20. How would you rate Cleanliness and maintenance of the college premises $_{\rm 355\,responses}$

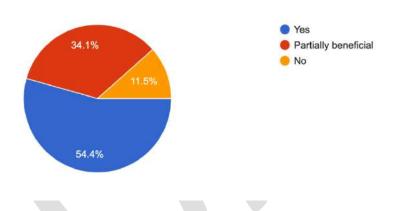


21. How far is the College Administration active in solving student related problems? 355 responses

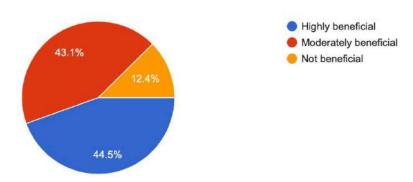


22. The College Administration arranges Guardians' Meet every year. Do you think it is beneficial to progress of students?

355 responses



23. How beneficial were the Scholarships and Fee Waiver Schemes offered by the College? 355 responses



24. As outgoing students identify One strength, One weakness, One opportunity and One Challenge of the College

STRENGTH	WEAKNESS	OPPORTUNITY	CHALLENGE
 The teachers are very helpful with all the things we need. Never came across any sort of difficulty and over that got a job opportunity in one of the Renowned IT Sector Company Discipline Some excellent quality teachers Time management Good communication Regular class, helping students, class, listening to student problem Teachers are the best strength for this college Diverse Academic Programs College administration and respected teachers and staff Disciplined HOD of JMC being in a commerce department, they have excellent teachers 	 Bathrooms No playground Proper infrastructure, smart class facilities No sufficient rooms College should come up with more cultural events or networking opportunities/ games or something to create a healthy and supportive environment from all departments within the college premises. Very limited cultural program, no fresher's, no farewell Discipline in college by students 	 Every student can from different backgrounds and is a gem in its own, As the new wave of Start-ups coming on, college should need to come up with the plan to provide students assistance and which overall help them to build something big Conduct many seminar for career development Expansion of Online Courses Maintaining Student Engagement The career and placement cell organised by the college 	Vernacular language - mostly in college knows and speaks Bengali only, college should need to do something in it Keeping students motivated and involved

25. Any additional Comment you would like to make

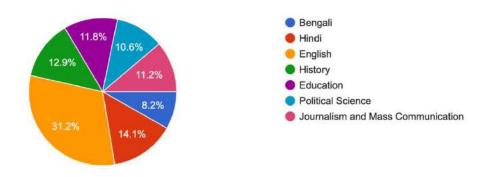
- To improve campus space and premises also setup a proper canteen in the college and last at least arrange programs like social, freshers's and farewell properly with a helpful budget.
- . The teachers are good but the cultural programmes should be developed. The students aren't satisfied
- Improve the library books collection
- Make new class rooms, it's very much needed for the college
- The washrooms needs to be cleaned more and must have sanitary napkin in female washroom
- Canteen facility is very poor. Because when we have college canteen so why we will go
 outside to get some food. Next is union fee when we pay our semester fee then why we
 will give union fee because I am not in college union. Next is semester fee: every
 semester we pay an enormous amount. Because college includes some unnecessary
 amount.

- The college can be small and not so renowned but as a student of this college, I can say that the efforts given by our teachers and college is not less (if not more) than any other top colleges in Kolkata
- Throughout my three years here, this institution has been more than just a place of learning—it has felt like a comforting home. Within its walls, dedicated individuals have tirelessly nurtured us, guiding our growth with unwavering commitment. Among them, one person's efforts shine brightly, blurring the lines between educator and mentor with profound care and dedication. I am deeply moved by her steadfast devotion, which embodies the very essence of our departmental ethos. My fervent wish is for every student to experience such nurturing support. With heartfelt appreciation, I extend my deepest gratitude to you, Ma'am.

26. You gender 355 responses Female 47.9% Male Prefer not to say 50.1% 27. Programme 354 responses B.Com Hons 18.6% B.Com General B.A. Hons 9.9% B.A. General B.Sc Hons B.Sc General 15.8%

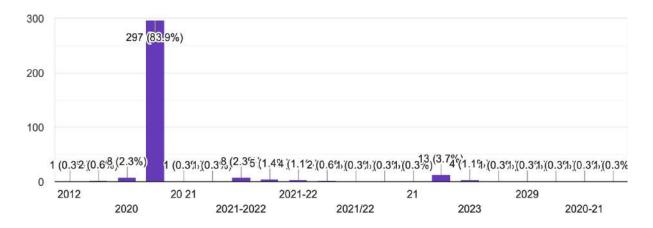
28. B.A. Hons

170 responses



29. Year of Admission

354 responses



An analysis of the report reveals the following -

- Students are satisfied with faculty.
- There is dissatisfaction with infrastructure like toilets, common room, and canteen.
- Special mention for facilities in Girls' toilets.
- Labs need to be upgraded with facilities.
- Number of classrooms still not sufficient to manage all classes.
- More books required in Library.
- Students need more career guidance support.
- There is a demand for more participation in cultural activities.
- Administration needs to improve in student interaction.
- Greenery of campus needs to develop.

Dr. Sriparna Dutta IQAC Coordinator Khudiram Bose Central College